

## Alerts and Problems: Viewing, Modifying and/or Removing Alerts

### Quick reference guide

An alert recorded on the patient medical record is indicated by *Alert(s)* appearing in the *Patient Banner Bar*.

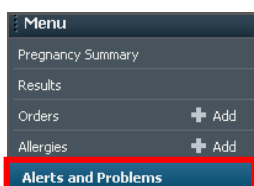
Alerts can be viewed in a patient medical record by:

- Clicking on *Alerts and Problems* in the patient menu
- Clicking on the *Alerts and Problems* title bar on the patient's *Summary* page

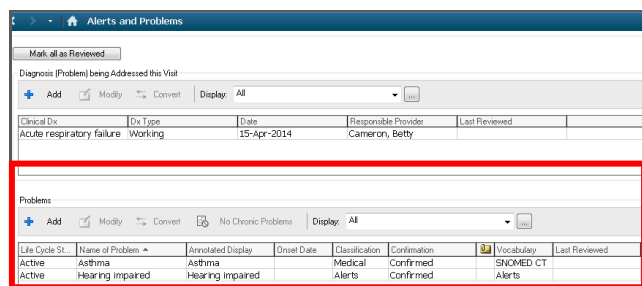
Refer to the appropriate QRG for instructions on viewing an alert via the patient's *Summary* page.

### Viewing an alert

- Select *Alerts and Problems* from the patient *Menu*



- The *Alerts and Problems* profile page will display.



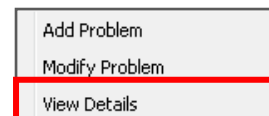
*Problems* section where *Alerts* are displayed.

- The top section of the profile page contains all *diagnoses* for the patient's current encounter.
- The lower section of the profile page will display all existing *Alerts and Problems* that have been added to the patient's medical record. *Alerts* are identified in the *Vocabulary* column which will display as *Alert*.

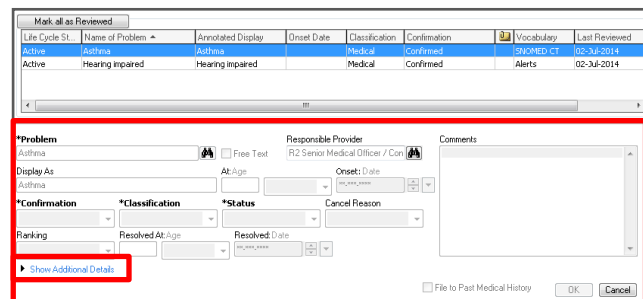
To view alert details:

- Right click an *Alert* in the *Problems* display field. An alert will be labelled as such in the *Vocabulary* column of the pane.

- Select *View Details* from the drop down menu



- Details for the selected alert will display.



- Select *Show Additional Details* to view more additional recorded information for the alert such as:

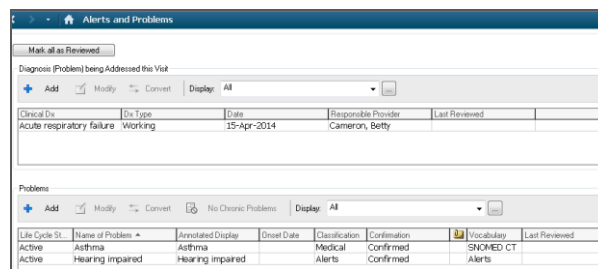
- Status:** qualifier, severity class, severity, course –improving/stable/worsening, and status date
- Details:** persistence, certainty, probability, person awareness, family awareness, prognosis and aware of prognosis
- Caregiver Relationships:** management discipline and problem/ personnel relationship
- Secondary Description**
- Related Problems**



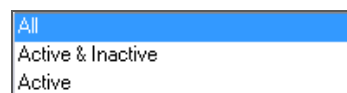
### Viewing a non-active alert

It may be necessary at times to view alerts where the *Status* has been changed to *inactive, resolved* or *cancelled*.

- Select *Alerts and Problems* from the patient *Menu*



- Change the *Display* drop down menu to *All*



Doctor

Nurse

Allied

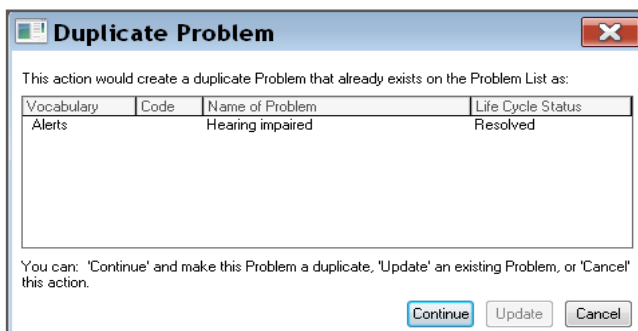
Admin

3. All *active* and *inactive* alerts display in the problems area.

Life Cycle St.	Name of Problem	Annotated Display	Onset Date	Classification	Confirmation	Vocabulary	Last Reviewed
Cancelled	Acute respiratory infection	Acute respiratory infection		Medical	Confirmed	Alerts	02-Jul-2014
Cancelled	ADHD - active/pulmonary	ADHD - active/pulmonary		Medical	Confirmed	Alerts	02-Jul-2014
Active	Asthma	Asthma		Medical	Confirmed	SNOMED CT	02-Jul-2014
Active	Hearing impaired	Hearing impaired		Medical	Confirmed	Alerts	02-Jul-2014

### Warning of a duplicate alert

If an attempt is made to add an alert that has already been added to the problem list, a warning message will appear.




If the *Duplicate Problem* window opens, select one of the following:

- *Continue* button to make the alert a duplicate
- *Update* button to update the information on the existing alert
- *Cancel* button to return to the *Alerts and Problems* profile page without applying any changes.

### Modifying an alert

With the chart open at the *Alerts and Problems* component:

1. Select the Alert or Problem that is to be modified
2. Select *Modify* on the toolbar 
3. Modify the necessary fields
4. Select *OK*

### Removing an alert

With the chart open at the *Alerts and Problems* component:

1. Right click on the diagnosis that is to be removed
2. Select *remove problem* from the drop down menu
3. The diagnosis has now been removed but will remain in the record as an inactive diagnosis.
4. It will appear in the record with a ~~strikethrough~~

Doctor

Nurse

Allied

Admin