

Problem List – Managing and updating

Quick reference guide

The *Problems and Alerts* list is a powerful tool for clinicians, as it alerts the clinician to the patient's chronic conditions, as well as alerting the clinician to safety alerts and risks for the patient.



It is vital that this list is well managed. This includes reviewing, modifying and updating problems and alerts to display as cancelled, resolved or inactive when relevant.


Managing the Problem and Alerts List

The patient's *Alerts and Problems* can be viewed from the *Alerts and Problems* menu, or from the *Patient Summary*.

1. When documenting a new problem or alert, or modifying an existing entry, an additional description can be free-typed into the *Display As* field, to display more specific details in the *Patient Summary*.

The alerts and problems will display in the *Patient Summary* as below.

2. When reviewing the patient's *Problems and Alerts*, the clinician should Click *Mark as*

Reviewed  if the problems and alerts are still current, and no updates or amendments are required.

Modifying the Patients Problems and Alerts

If a problem or alert is no longer current, or relevant to delivering care to the patient, the clinician must modify the list.

For example, the patient below has an alert to advise that they are currently pregnant, however, since this alert was entered, they have delivered the baby, so this problem must be updated.

1. To make the modification, you can either:
 - Click on the alert, and click the *Modify* button, or
 - Click on the alert, right-click and *Modify*.

Life Cycle St...	Name of Problem ^	Annotated Display
Active	Aspiration risk	Aspiration risk - see patients documentation
Active	Dangerous animal	Guard dog - call before entering
Active	Falls risk	Requires ambulation aid
Active	Interpreter required	Vietnamese Interpreter required
Active	Organ/tissue donor	Organ/tissue donor
Active	Patient currently pregnant	Patient currently pregnant - due 25/09/2015

2. Change the status of the alert of problem to the relevant status, e.g. *Cancelled*, *Inactive* or *Resolved*.

If you are cancelling the alert or problem, you can select a *Cancellation Reason*.

3. Type any relevant *Comments* to capture the details of the modification, and click OK


Alternatively, you can click on the pencil icon to modify the problem or alert from the *Patient Summary*.

A cancelled problem or alert will no longer display on the *Patient Summary*, however it can still be viewed



from the *Alerts and Problems* screen, and will appear with a ~~strikethrough~~, if the display filter is set to display *All*, which shows active and inactive entries.

Life Cycle St...	Name of Problem	Annotated Display	Onset Date	Classification	Confirmed
Active	Aspiration risk	Aspiration risk - see patients documentation		Medical	Confirmed
Resolved	Dangerous animal	Guard dog - call before entering		Medical	Confirmed
Active	Falls risk	Requires ambulation aid		Medical	Confirmed
Active	Interpreter required	Vietnamese Interpreter required		Medical	Confirmed
Active	Organ/tissue donor	Organ/tissue donor		Medical	Confirmed
Cancelled	Patient currently pregnant	Patient currently pregnant—due-25/09/2015		Medical	Confirmed



Once data is saved in PowerChart, it cannot be removed or deleted. It will remain in the chart, marked as In Error, or Cancelled, depending on the type of information, but will not be removed from the patient's chart completely.

If an alert or problem is modified to display as *Resolved*, it will appear in the *Patient Summary* as Historical.

4 Chronic (4)	
Aspiration risk - see patients documentation	
Organ/tissue donor	
Requires ambulation aid	
Vietnamese Interpreter required	
4 Historical(1) <input checked="" type="checkbox"/> Show Previous Visits	
Guard dog - call before entering	

In the *Alerts and Problems* menu, the problem or alert will display as *Resolved*.

Life Cycle St...	Name of Problem	Annotated Display
Active	Aspiration risk	Aspiration risk - see patients documentation
Resolved	Dangerous animal	Guard dog - call before entering
Active	Falls risk	Requires ambulation aid